

## **ABOUT THE NHS APP**

Owned and run by the NHS, the NHS App is a simple and secure way to access a range of NHS services on your smartphone or tablet.

The NHS App can be used instead of, or in addition to, Patient Online access. In other words, you can have one or the other, or both, or neither. (If you would like to register for on-line access please contact the surgery when you arrive in Oxford to complete the relevant form).

The main differences between the App and Patient Online access, is that the App works on a mobile phone (whereas Patient Online Access was originally designed to be used on a PC or lap-top). You can also set up the NHS App *without* having to come into the GP surgery with photo ID first to prove who you are, as you can use the online NHS login process instead, which many students find easier (if you would like to register for on-line access please contact the surgery when you arrive in Oxford).

You can use the NHS App to:

- **book appointments** – search for, book and cancel appointments at your GP surgery, and see details of your upcoming and past appointments.
- **order repeat prescriptions** – see your available medicines, request a new repeat prescription and choose a pharmacy for your prescriptions to be sent to.
- **view your NHS number** – find out what your [NHS number](#) is.
- **get health advice** – search trusted NHS information and advice on hundreds of conditions and treatments. You can also answer questions to get instant advice or medical help near you.
- **view your health record** – securely access your GP health record, to see basic information like your allergies and your current and past medicines.
- **register your organ donation decision** – choose to donate some or all of your organs and check your registered decision.
- **find out how the NHS uses your data** – choose if data from your health records is shared for research and planning.
- **get advice about coronavirus** – get information about coronavirus and find out what to do if you think you have it.
- **get your NHS COVID Pass** – view and share your COVID Pass for event trials in England and for travel abroad (at the time of writing this functionality only works for people vaccinated in England, although this may change in future).

**NOTE:** The NHS App is not the same things as the COVID App. The NHS App is about giving you access to the NHS through your phone 24 hours a day, whereas the COVID App was part of the government's COVID track and trace system.

## **Other services in the NHS App**

You may be able to use the NHS App to:

- message your GP surgery or a health professional online
- view your detailed medical record, you can also see information like test results and details of your consultations.

## **Keeping your data secure**

After you download the app, you will need to set up an NHS login and prove who you are. The app then securely connects to information from your GP surgery.

If your device supports fingerprint detection or facial recognition, you can use it to log in to the NHS App each time, instead of using a password and security code.

## **How to get the NHS App**

The NHS App is available now on iOS and Android. To use it you must be aged 13 and over and registered with a GP surgery in England. It can be installed from your usual app store.



You can also access [NHS App services from the browser](#) on your desktop or laptop.

For help and support with the NHS App please visit:

<https://www.nhs.uk/nhs-app/nhs-app-help-and-support/>